The following link is included in the ID card email and is used to Login or Create My Account

- *www.uhcsr.com/myaccount* - click Create or enter Username and Password if you have already created an account
- Provide required information and Continue – to access the Create Account Guide click the *How to create your online account* link.

NOTE: *You may change your email address on a later screen; however the email domain must be at least two characters in length (example: student@qq.com is valid, student@q.com is not).*
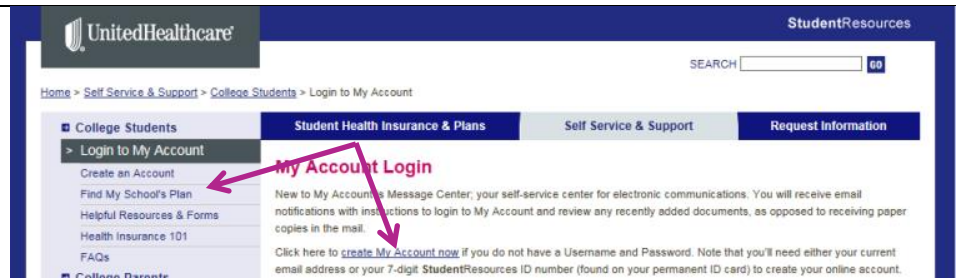
ONCE YOU ARE LOGGED IN, YOU WILL HAVE ACCESS TO:

Assistance/User Guide

- *Online Help* – submit question or key words
- *User Guide* – detailed instructions for each section of My Account
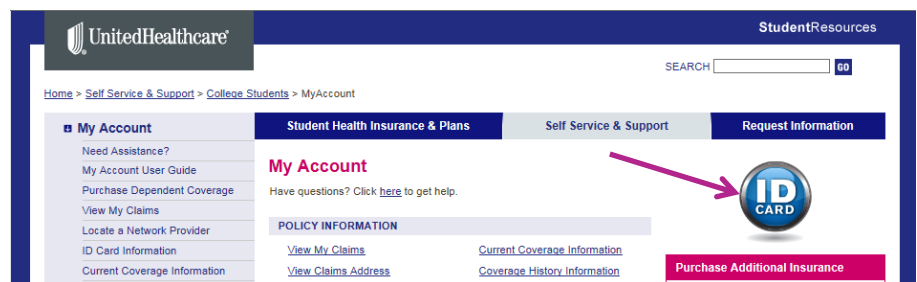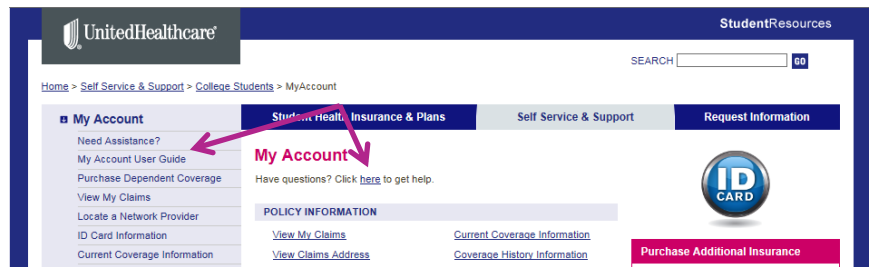
ID Card

- Click the ID Card Icon
- Select *View or Print ID Card* or *Request Permanent ID Card*
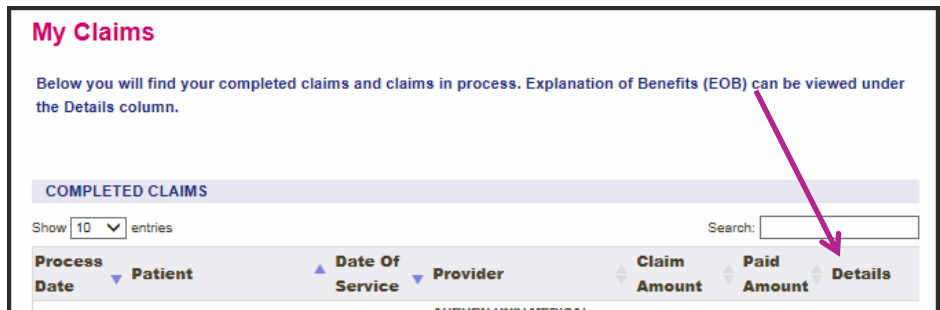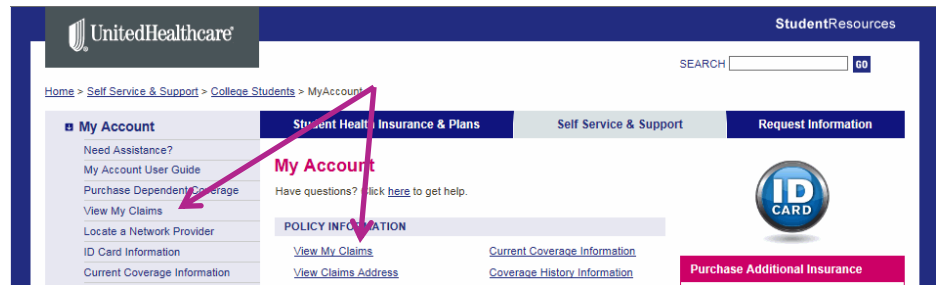
Message Center • ID Card Notification • Claim Letters • Claim Acknowledgements • Requests for Additional Information	
Claims • Click *View My Claims* to view the status of all claims we've received • Look for the .pdf icon (⬜) in the Details column to view your Explanation of Benefits (EOB)	
These are just a few of the primary sections and features of *My Account* – you can explore the other areas by clicking the various links on the page. Don't forget the User Guide if you need more detailed guidance!	