



General information about your insurance
 are insured during your stay abroad for the period reported by your exchange organization. The injury and sickness coverage does not apply in your home country, or outside of the United States and its possessions, when traveling for academic study abroad programs.
 Please note: if you want to extend or shorten your insurance coverage, please contact your organization.

Third Party Liability Insurance

coverage	USD
Personal Injury / Property Damage each	500,000
Medical per occurrence	150

This plan is underwritten by Generali Versicherung AG

For detailed information please go to your MyInsurance log-in area at www.esecutive.com/myinsurance.

Admission Notification

UnitedHealthcare should be notified of all Hospital Confinements prior to admission.
 Notification of Medical Non-Emergency Hospitalizations: The patient, Physician or Hospital should call 7-295-0720 at least five working days prior to the planned admission.
 Notification of Medical Emergency Admissions: The patient, patient's representative, Physician or Hospital should call 7-295-0720 within two working days of the admission to provide notification of any admission due to a Medical Emergency.
 UnitedHealthcare is open for Pre-Admission Notification calls from 8:00 a.m. to 6:00 p.m.
 Monday through Friday. Calls may be left on the Customer Service Department's voice mail after hours by calling 7-295-0720.

Important: Failure to follow the notification procedures will not affect benefits otherwise payable under the policy; however, notification is not a guarantee that benefits will be paid.

Global Emergency Services

If you are a participant insured with this insurance plan, you are eligible to receive FrontierMEDEX services worldwide, except in your home country.
 Emergency Medical Evacuation services are not meant to be used in lieu of or replace local emergency services such as ambulance requested through emergency 911 telephone assistance. All services must be arranged and provided by FrontierMEDEX; any services not arranged by FrontierMEDEX will not be considered for payment.

For more information, please visit www.uhcsr.com/frontiermedex for the FrontierMEDEX Guide which includes service descriptions and program exclusions and limitations.
 Toll-free within the United States: 1-827-0218
 Collect outside the United States: 1-453-6330

How to file Injury and Sickness Insurance Claims

If you are in the US and your claim is directly submitted by the physician to UnitedHealthcare StudentResources, there is no need to fill out a claim form. If you have any questions regarding your claim please contact UnitedHealthcare StudentResources at: **1-825-6246**

In the event of Injury or Sickness, you should:
 Report to your Physician or Hospital
 Call to the address below, all medical and hospital bills along with the patient's name, address, Student Resources ID Number and the Policy Number under which you are insured (2014-202834-52).

If you are not required for filing a claim, bills should be received by the Company within 90 days of the date of the claim. Bills submitted after one year will not be considered for payment except in the absence of legal capacity.

For all Claims or Inquiries to:
 UnitedHealthcare StudentResources
 Box 809025
 Dallas, Texas 75380-9025
 Phone: 1-825-6246
 Email: uhcsr@uhcsr.com

Check your claims status online, please log in to My Account at www.uhcsr.com/myaccount. Insured participants who already have an online account may simply select the "create an Account" link. Follow the simple, onscreen directions to establish an online account in minutes using your 7 digit insurance ID number or email address.

This plan is underwritten by StudentResources (SPC) Ltd. and is based on policy 2014-202834-52. This flyer provides a summary of the plan. For a full description of coverage, including cost, benefits, exclusions, any reductions and conditions, and the terms under which coverage may remain in force, please refer to the plan details at: www.esecutive.com/myinsurance.

Cultural Academic Student Exchange (CASE)
 International Injury and Sickness Insurance Plan: **Supreme L**
 Policy Number: **2014-202834-52**
 Location Number: **18CASE**

Insurance ID-Card

How to get the card?

1. Go to www.uhcsr.com/myaccount
2. Click on the "Create an Account" link and follow the onscreen directions using the 7 digit SR ID Number or the email address provided at the time of enrollment.
3. View and print your ID-card or request one to be mailed to you.
4. For the UnitedHealthcare StudentResources mobile app access, download the app using or or

Please note: An email notification will be sent to the email address provided during enrollment, once the ID card is available to be downloaded from My Account.

MyInsurance - Insurance Information

To access your complete insurance information, including Coverage Information, Insurance Conditions and your Insurance Brochure, please log in to your personal MyInsurance area at: www.esecutive.com/MyInsurance

- To create your account, you will need:
 - Your Last Name
 - Your First Name
 - Policy Number
 - Location Number
 - Your Date of Birth

Please note: you can also use Facebook connect and log-in to MyInsurance your Facebook account

Medical treatment in case of illness

1 If you are feeling sick and need medical advice about what to do, please call the Nurseline: 1-866-827-3999 / PIN 101
 The registered nurse who answers your call - 24 hours a day, 7 days a week - can help you understand a wide range of symptoms as well as decide whether you need to go to the ER or urgent care facility, make an appointment to see a doctor, or if self-care is appropriate.

2 If you need to see a doctor, please always call the toll-free Service Hotline to verify benefits ensure the accuracy of your information before you seek treatment.
 Your insurance plan is underwritten by Student Resources (SPC) Ltd. Please contact the Service Hotline of Student Resources (SPC) Ltd toll-free at: **1-888-251-6246**

Student Resources (SPC) Ltd will also help you to find a medical provider within the UnitedHealthcare Options Preferred Provider Organization network to ensure the direct billing process. "Preferred Providers" are the Physicians, Hospitals and other health care providers who have contracted to provide specific medical care at negotiated prices.

Your Preferred Provider Network is UnitedHealthcare Options PPO. The availability of specific providers is subject to change without notice. Insureds should always confirm that a Preferred Provider is participating at the time services are required by calling Student Resources (SPC) Ltd. at 1-888-251-6246 and/or by asking the provider when making an appointment for services. You can also locate a network provider at www.uhcsr.com/secutive.

If you choose to use another provider outside the network you may incur significant out-of-pocket expenses. "Out-of-Network" providers have not agreed to any prearranged fee schedules. Charges in excess of the insurance payment are the Insured's responsibility.

